

# Benjamin Keninger

Pocatello, Idaho

☎ (952) 426-2910 ✉ [info@kenibenj.com](mailto:info@kenibenj.com) 🌐 [github.com/kenibenj](https://github.com/kenibenj) 📄 Benjamin Keninger 📄 [kenibenj.com](https://kenibenj.com)

## EDUCATION

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**Idaho State University - 3.77 GPA** (*Magna Cum Laude*)

*August 2020 - May 2023*

*Bachelor of Science*

- Major in Computer Science
- Minors in Business Informatics & History

## SHOWCASE PROJECTS

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### Software Engineering Project — Tank Game (Available in Github)

- Part of a small team that developed a 2D top down tank game in C++, complete with custom graphics. Involved in all stages of project including design planning, implementation, testing, & deployment.

### Fullstack Web Application — D&D Website ([dnd.kenibenj.com](https://dnd.kenibenj.com))

- Individually developed and deployed a fully functional Dungeons & Dragons character management tool. Features a complete stack with a frontend, backend, and database.

## WORK EXPERIENCE

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### Technical Support Representative

*May 2022 - Present*

*Direct Communications — Pocatello, Idaho*

- Worked at a technical support call center as a Tier 2 agent. Responsible for troubleshooting internet issues with frontend customers as well as assisting field technicians create/maintain networks.

### Dishwasher & Lot Cleaner

*June 2018 - May 2022*

*Cafe Tuscano — Pocatello, Idaho*

- Washed dishes & utensils, helped stock food and other supplies. Ensured kitchen and outside parking lot were clean.

## TECHNICAL SKILLS

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<b>Client Development:</b>	Java, Python, C#, C++
<b>Database Management:</b>	SQL Server, MySQL
<b>Web Development:</b>	HTML, CSS, JavaScript, ASP.NET
<b>Multimedia Design:</b>	Adobe Suite, FL Studio
<b>Document Markup:</b>	LaTeX, Markdown

## ACTIVITIES & AWARDS

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- Member, Association for Computing Machinery (ACM) *August 2021 - Present*
- Member, The National Society of Leadership and Success (NSLS) *October 2021 - Present*
- Member, Phi Alpha Theta (History Club) *August 2022 - Present*
- Dean's List, Idaho State University *Fall 2021 - Present*